



# Workflow Scenario Example 10

Type: Advanced Notification  
Department: Sales

November 30th, 2019  
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## Learning Objectives

### Priorities (To-Do)

With the use of priorities, To-Dos can be further differentiated which then supports the determination of status levels.

### Priorities (Condition)

After the Priorities had been defined, the conditions are revised. As soon as a condition matches the highest Priority, a Workflow is created. If the condition does not match the highest Priority, the condition is compared with the second highest Priority, the third highest priority and so forth.

### Status Change Notification

Once the status of a To-Do has changed, an employee or a team will be informed via an e-mail notification. This can be that a notification is setup on the Status Change Notification.

### Date Monitoring

The To-Do Type Date Monitoring allows the examination of two data fields within a specified period of time. If the examination results negatively, the To-Dos will open up.

### Reaction on Condition Discontinuation

If the data set which triggers a Workflow has been deleted, further steps of the process are defined in this field.

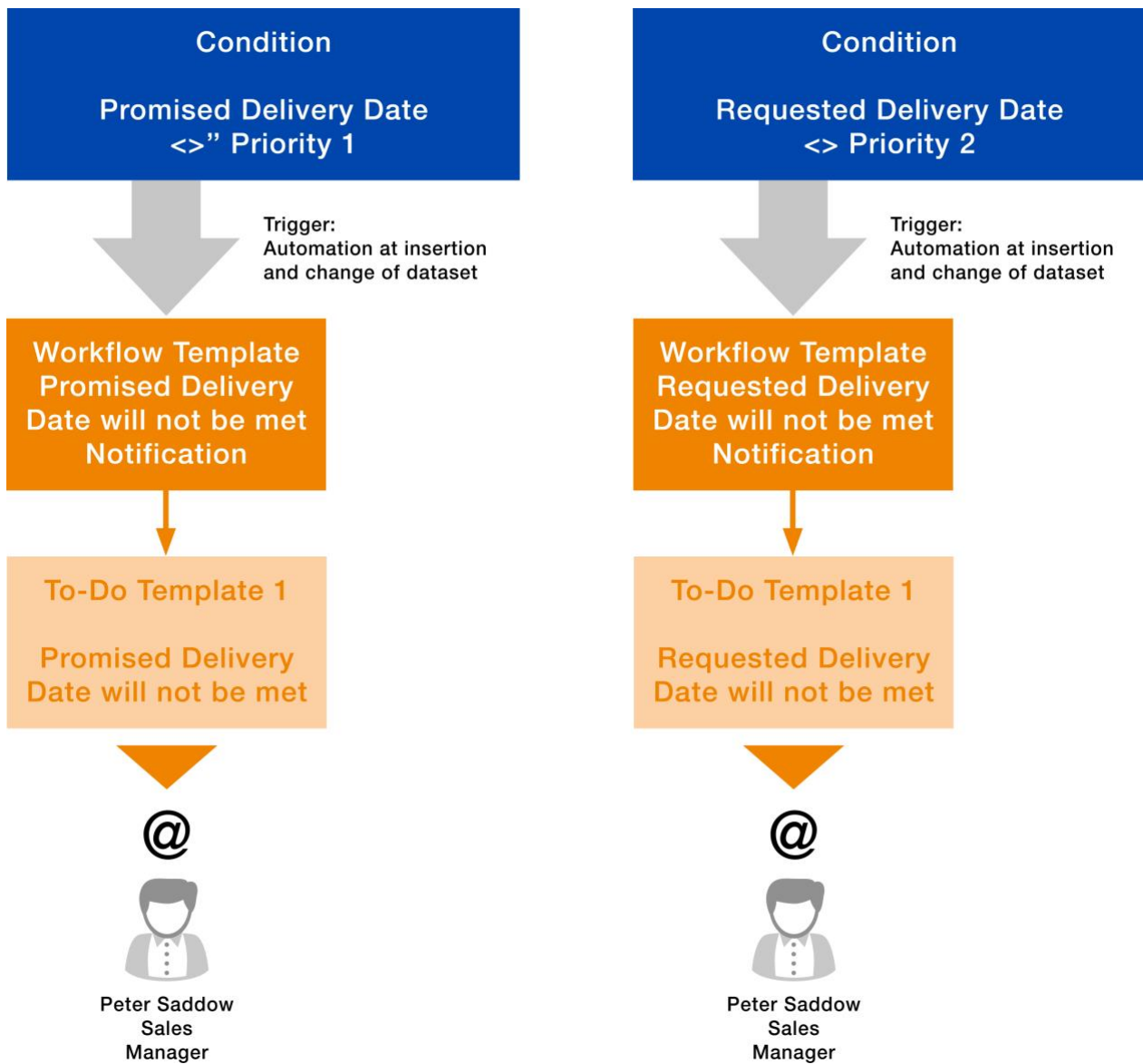
### Keywords on To-Do Templates

Keywords on To-Do Templates control the field information of a data set which are shown on selected To-Dos, this information can also be sent through e-mails.

### Business Process “Notification on Delivery Date“

The Sales Manager is on notice on Requested Delivery Dates which cannot be met via notification. So therefore the Sales Manager will be able to inform the correlating costumer in this matter.

## agilesWorkflow Diagramm



## agilesWorkflow Setup

### Table Join

Table ID: 37 (Sales Line)  
 Table ID to join: 36 (Sales Header)  
 Table Join Line 1  
   Field ID: 1 (Document Type)  
   Value Type: Field  
   Value: 1 (Document Type)  
 Table Join Line 2  
   Field ID: 3 (No.)  
   Value Type: Field  
   Value: 3 (Document No.)

### Reference Type

No.: 37 (Sales Line)  
 Buffer Time on Function Call Server: 10 Seconds  
 Automatic Workflows: Yes  
 Keyword Definition Lines  
   Tick all Use Fields  
 Keyword Definitions Line 1  
   Table ID: 37 (Sales Line)  
   Field ID: 3 (Document Type)  
 Keyword Definitions Line 2  
   Table ID: 36 (Sales Header)  
   Field ID: 79 (Sell-to Customer Name)  
 Keyword Definitions Line 3  
   Table ID: 37 (Sales Line)  
   Field ID: 11 (Description)

### To-Do Template

To-Do Template 1	Reference Type No: 37 (Sales Line) Code: WF100-TD010 Description: Promised Del. Date will be not met Priority: High
WHO	Employee Code: PS
WHY	No Activation
WHEN	Source Type: Reference Table Source Field: 5791 (Promised Delivery Date) Source Offset Date Calculation: -2D Duration Date Calculation: -7D Critical Date Calculation: -3D
WHAT	Type: Date Monitoring Date to monitor Table ID: 37 (Sales Line) Field ID: 5794 (Planned Delivery Date) Reference Date Source Type: Reference Table Source Table ID: 37 (Sales Line) Source Field ID: 5791 (Promised Delivery Date) Time Frame Source Offset Date Calculation (Date Monitoring): -2D Time Frame: 2D

### Status Change Notification

Status Change Notification Line 1  
Old Status Level Filter: 0..14  
New Status Level Filter: <>2  
E-Mail Responsible Team/ Person: Yes  
Employee Code: TZ

## Keyword Definitions

Keyword Definition Lines  
Tick all Use Fields  
Table ID: 37 (Sales Line)  
Keyword Definitions Line 1  
Field ID: 5794 (Planned Delivery Date)  
Keyword Definitions Line 2  
Field ID: 5791 (Promised Delivery Date)

## Workflow Template

Reference Type No.: 37 (Sales Line)  
Code: WF100  
Description: Promised Del. Date will not be met  
Reaction on Condition Discontinuation: Hold  
Reaction on Deleted Source: Hold  
Use Condition: WF100-C010  
Priority Level: 1 (show column)

### Condition

Table ID: 37 (Sales Line)  
Code: WF100-C010  
Description: Order Promise  
Type: Workflow Template Use  
All Condition Lines  
Table ID: 37 (Sales Line)  
Condition Line 1  
Active: Yes  
Type: Field  
Field ID: 1 (Document Type)  
Filter: Order  
Condition Line 2  
Active: Yes  
Type: Field  
Field ID: 5791 (Promised Delivery Date)  
Filter: <>"

### Workflow Line 1

Type: To-Do  
Code: WF100-TD010  
Editing Page ID: 42 (Sales Order)  
Differing Table ID (Editing Table): 36 (Sales Header)

## To-Do Template

To-Do Template 1	<b>Reference Type No:</b> 37 (Sales Line) <b>Code:</b> WF105-TD010 <b>Description:</b> Requested Del. Date will not be met
WHO	<b>Employee Code:</b> PS
WHY	No Activation
WHEN	<b>Source Type:</b> Reference Table <b>Source Field ID:</b> 5790 (Requested Delivery Date) <b>Source Offset Date Calculation:</b> -3D <b>Duration Date Calculation:</b> -7D <b>Critical Date Calculation:</b> -3D
WHAT	<b>Type:</b> Date Monitoring Date to monitor <b>Table ID:</b> 37 (Sales Line) <b>Field ID:</b> 5794 (Planned Delivery Date) Reference Date <b>Source Type:</b> Reference Table <b>Source Table ID:</b> 37 (Sales Line) <b>Source Field ID:</b> 5790 (Requested Delivery Date) Time Frame <b>Source Offset Date Calculation (Date Monitoring):</b> -3D <b>Time Frame:</b> 5D

## Keyword Definitions

### Keyword Definition Lines:

Tick all use Fields

**Table ID:** 37 (Sales Line)

**Keyword Definitions Line 1**

**Field ID:** 5794 (Planned Delivery Date)

**Keyword Definitions Line 2**

**Field ID:** 5790 (Requested Delivery Date)

## Workflow Template

Reference Type: 37 (Sales Line)

Code: WF105

Description: Requested Del. Date will not be met

Use Condition: WF105-C010

Priority: 2

(make field visible via "choose columns")

### Condition

Table ID: 37 (Sales Line)

Code: WF105-C010

Description: Order Request

Type: Workflow Template Use

All Condition Lines:

Table ID: 37(Sales Line)

Condition Line 1

Active: Yes

Type: Field

Field ID: 1 (Document Type)

Filter: Order

Condition Line 2

Active: Yes

Type: Field

Field ID: 5790 (Requested Delivery Date)

Filter: <>"

Workflow Line 1

Type: To-Do

Code: WF105-TD010

Editing Page ID: 42 (Sales Order)

Differing Table ID (Editing Table): 36 (Sales Header)